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CREATIVE STUDIO

Terms & Conditions

These terms and conditions outline the rules and regulations for the use of our website and services provided by Indie Rose Creative Studio.

By accessing this website and using our services, you accept these terms and conditions. Do not continue to use Indie Rose Creative Studio's website or services if you do not agree to all of the terms and conditions stated on this page.

1. Definitions
"Indie Rose Creative Studio" refers to our creative design & print company and its services. "Client" refers to any individual or entity engaging with 1194 Creative for website design or related services. "Website" refers to the Indie Rose Creative Studio website accessible at www.indierosecreativestudio.co.uk. "Services" encompass all Website Design, Artworking, Print Management and Graphic Design, and related services provided by Indie Rose Creative Studio.

2. Services
Indie Rose Creative Studio offers Website Design, Artworking and Graphic Design related services to clients. All services provided by Indie Rose Creative Studio are subject to individual agreements and project scopes agreed upon with the client.

3. Client Responsibilities
Clients are responsible for providing clear project requirements and content necessary for the completion of the project. Timely communication and feedback from the client are essential for the successful completion of all projects. There is a strict one week deadline for all content to be provided to us so we can complete your website. Failure to provide us with any information for your website may result in a cancellation of your website and only a 50% refund will be provided. Indie Rose Creative Studio reserves the right to only provide a partial refund due to not supplying us with content within the timeframe suggested. We will be delayed in other work if you do not provide us with the neccessary information in time, so we can build your website as this can have a knock on effect on other clients projects due to these delays.

4. Fees, Payments & Refunds
Fees for Indie Rose Creative Studio services are outlined in individual proposals and agreements. Payment terms and schedules are specified in each agreement and must be adhered to by the client. All payments for our services are to be made via BACs/Bank Transfer only. All payments are to be made upfront and 100% of payment is required before any work begins. We do not offer any payment plans. We do offer an 100% client satisfaction policy, if you are not happy with the works carried out we will arrange a redesign of any service until you are 100% happy with the work.

Full refunds can only be provided if there is a satisfactory reason to allow for this.
All payments come with reciepts and order confirmations.

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5. Intellectual Property
All intellectual property rights associated with the design work created by Indie Rose Creative Studio belong to Indie Rose Creative Studio until full payment has been received from the client. Upon full payment, ownership of the intellectual property rights associated with the design work transfers to the client.

6. Confidentiality
Indie Rose Creative Studio and the client agree to maintain confidentiality regarding any sensitive information shared during the course of the project.

7. Limitation of Liability
Indie Rose Creative Studio is not liable for any indirect, incidental, or consequential damages arising from the use of our services or website. Indie Rose Creative Studio are not responsible for the financial performance, sales increase, site traffic or popularity of your website.

Indie Rose Creative Studio are not responsible for your ranking on Google or other search engines.

Indie Rose Creative Studio are only website designers, not developers. Meaning that we do not use coding for design, meaning that there are some limitations we might come across when designing your website.

8. Termination
Once full payment has been made, we cannot refund anything to you as this is a custom service. We can temporarily put the works on hold until further notice if requested.

There are no contracts to sign or hold for any of our services so termination is not relevant at this stage.

9. Governing Law
These terms and conditions are governed by and construed in accordance with the laws of United Kingdom, and any disputes relating to these terms and conditions will be subject to the exclusive jurisdiction of the courts of United Kingdom.

IO. Changes to Terms
Indie Rose Creative Studio reserves the right to update or modify these terms and conditions at any time without prior notice. Continued use of our website or services after any such changes constitutes acceptance of the revised terms and conditions.

If you have any questions or concerns about these terms and conditions, please contact us at info@indierosecreatiestudio.co.uk.